



CrowdCapture Privacy Policy

Effective date: August 2026

CrowdCapture respects your privacy. This Privacy Policy explains what information we collect, why we collect it, how we protect it, and the choices available to you.

The short version

- Your photos are yours. We do not claim ownership of the photos or other content you upload to CrowdCapture.
- We use your photos only to provide, maintain, and support the CrowdCapture service, as you direct.
- We do not sell, rent, trade, or share your personal information with third parties for their own marketing or advertising.
- We collect only the information we need to run the service and improve it responsibly.
- You can contact us to access, correct, or request deletion of your personal information, subject to applicable legal requirements.

Information we collect

We may collect:

- **Account and contact information**, such as your name, email address and event details when you contact us, create an account, or book our services.
- **Photos and content you provide**, including images, captions, and other materials uploaded to CrowdCapture.
- **Technical and usage information**, such as device type, browser, IP address, pages viewed, and basic site interactions. This helps us keep the site secure, functioning, and useful.
- **Communications**, including messages you send to us for support or enquiries.

Your photos and content

You retain ownership of the photos and other content you upload or submit to CrowdCapture.



We do not sell, license, publish, use for advertising, or otherwise exploit your photos for our own benefit. We only process your content as needed to provide the service you request—for example, to host, display, organize, deliver, or troubleshoot your event gallery.

From time to time, we may contact you to ask for permission to feature a photo in our “Photo of the Week” or in other CrowdCapture marketing. We will never use a photo for these purposes without your prior written consent. Saying no will not affect your ability to use CrowdCapture.

If you choose to share an event gallery or link, people you share it with may be able to view or download the content made available through that link. Please share event links thoughtfully.

How we use information

We use personal information only to:

- provide and operate CrowdCapture;
- set up and support your event or account;
- respond to your requests and communications;
- maintain security and prevent fraud or misuse;
- improve the reliability and usability of our service; and
- meet legal or regulatory obligations.

We will ask for consent where required and will not use your information for a materially different purpose without notice or an appropriate legal basis.

When we share information

We do not sell, rent, trade, or disclose your personal information to third parties for their own marketing or advertising purposes.

We may use carefully selected service providers to help us operate CrowdCapture, such as hosting, storage, payment, email, or technical-support providers. They may process information only on our behalf and only as needed to provide their services to us.

We may also disclose information where required or permitted by law, to protect the rights, safety, or security of CrowdCapture or others, or in connection with a business transaction such as a merger or acquisition. If that happens, we will handle personal information in accordance with applicable law.

How we protect information



We use reasonable administrative, technical, and organizational safeguards designed to protect personal information and uploaded content from unauthorized access, loss, misuse, alteration, or disclosure. No internet-based service can guarantee absolute security, but we work to protect information appropriate to its sensitivity.

Retention and deletion

We keep personal information and uploaded content only as long as needed to provide CrowdCapture, meet legal obligations, resolve disputes, and enforce our agreements.

You may request deletion of your account, personal information, or uploaded content by contacting us at hello@crowdcapture.events. Some information may need to be retained where required by law or for legitimate business records.

Your choices and rights

Subject to applicable law, you may request access to the personal information we hold about you, ask us to correct inaccurate information, or request deletion of information we no longer need.

To make a request or raise a privacy concern, contact:

Privacy Contact

CrowdCapture

hello@crowdcapture.events

We may need to verify your identity before responding to a request.

Cookies and similar technologies

Our website may use cookies or similar technologies to make the site work, understand basic site usage, and improve performance. You can usually control cookies through your browser settings.

Children's privacy

CrowdCapture is not intended for children to use independently. If you believe a child has provided us personal information without appropriate permission, please contact us and we will address the request promptly.

Changes to this policy



We may update this Privacy Policy from time to time. We will post the updated version on our website and revise the effective date above. If a change is significant, we will provide additional notice where appropriate.

Contact us

Questions or concerns about this Privacy Policy can be sent to:

CrowdCapture

hello@crowdcapture.events